

Region: Northwest

Site Information: Care Management Plus Community Clinic
7327 W. Center Street
Milwaukee, WI 53210

Site Contact Person/Title: Mamie Smith, Director

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Billing Contact Name: Camille Gray

Phone: (414) 607-4009

Is agency Medicaid certified? yes

Faith-based Organization: no

Minority or Disadvantaged Vendor: yes (Minority Vendor & Disadvantaged Vendor)

Facility Accessibility:

• Offers American Sign Language	• Offers handicapped parking
• Is wheelchair accessible	• Has a location near public transportation

Specializations:

- Programs for Men and Women
- Services for Persons Involved in the Criminal Justice System
- Services for Persons with Co-occurring Mental Health and Substance Use Disorders
- Offers Spanish and Hmong language
- Nurses and nurse practitioners

Hours of Operations: After hours and weekends are per appointment

Monday:	8:00am-4:30pm	Tuesday:	8:00am-4:30pm
Wednesday:	8:00am-4:30pm	Thursday:	8:00am-4:30pm
Friday:	8:00am-4:30pm	Saturday:	per appointment
Sunday:	per appointment	Emergency Contact 24 Hour Phone Number: (414) 708-1675	

Program Description

Services include but is not limited to; psychotherapy, psychological evaluation/assessment, individual counseling, group counseling, support groups, HSED, parenting and life skills training, relapse prevention, follow-up and after care. A holistic approach to treatment requires an inclusion of faith-based, community support systems, educational, family and other organizations/resources.

Care Management Plus Community utilizes the DSM-IV to aid the clinician in validating the diagnosis during the interview, Important DSM-IV aspects depicting the level of functional impairment such as baseline measures of frequency, duration, and severity of symptoms are emphasized. This data is incorporated into the treatment plan problem and objectives. Both client strength and weaknesses are sought to best aid in treatment. The information collected includes a biopsychosocial assessment, diagnostic interview, Helmuth, Personal and Medical History. Treatment plans and objectives are reviewed on session-by-session basis and reflected in progress notes. A tool similar to WI-Uniform Placement Criteria to determine immediate level of care and appropriate placement.

Priority is given to:

- Pregnant women who use/abuse alcohol or other substances
- Clients with serious acute medical or psychiatric problems
- Client with infectious or communicable disease

Each client is matched with a qualified professional therapist based upon gender, cultural, and age preference of the client. The therapist utilizes the assessment data, interview, labs, diagnostics and other information to formulate a plan of care with the consumer that is client and goal centered. The therapist will collaborate with other professionals as indicated to promote positive outcomes. The therapist will meet frequently with the interdisciplinary team to ensure the consumer's needs are being adequately addressed according to latest guidelines.

Prior to the assessment clients are informed and given the Bill of Rights. They are made aware of grievance procedures, HIPPA, Privacy and Confidentiality regulations/laws. Consent to Treat, Disclosure and other required forms are signed by consumer and placed into the consumer's chart.

Mental Health Assessments for adults and children will be administered by a M.D. and will consist of background information, outpatient/inpatient history, mental health history, family/medical history, current social situation, source of income, high-risk conditions, legal issues, environment, hobbies, etc. A diagnosis will then be made using the DSM-IV and treatment recommendations will be made if necessary.

Psychiatric Review/Meds/Therapy - M.D. will monitor and evaluate prescribed medications on an outpatient basis with brief supportive psychotherapy sessions included.

Psychological Evaluation Services will be administered by a licensed psychologist which will include a written report with diagnosis using the DSM-IV and addressing the five axis and treatment recommendations. A psychological report of specific findings will be included along with other pertinent data.

Individual Therapy, Ph.D. will be performed by a licensed psychologist to adults, children and families.

Individual/Family Counseling is provided to individuals and/or families by licensed professionals such as; LPC, ICSW, APSW, Psychologist and a Psychotherapist. Therapy is on an outpatient basis and is goal centered; a treatment is created with input from the client and is reviewed on regular basis.

Group therapy will be facilitated by a licensed mental health professional. Psychotherapeutic interventions which are goal centered will be introduced with the group. Some issues to be addressed but not limited to are; anger management, stress, problem solving skills, communication skills, identity issues, peer pressure, relationships, eating disorders, phobias and other behavioral health issues.